

Inclusions/Exclusions Onboard

Are you ready to leave on your first Costa cruise? So you've already chosen your preferred itinerary and the right time of year? Before you run off to prepare your bags, be sure to read the following brief summary of what's included in the price, and things that will help you better plan and make the most of your holiday.

At your service

On Costa ships, we don't have clients, we have guests!!!

You're on vacation, right? That means that we take care of everything:

- 1) **Delivery and collection of your baggage** from your cabin with a dedicated busboy.
- 2) **Personal table assigned to you at the restaurant** for dinner with a courteous waiter and waiter's assistant at your service.
- 3) Any doubts? Questions? Our **Customer Service Office is open 24 hours a day**.
- 4) **Excursions Office** is at your complete disposal for any information you may require about the available on-shore excursions.

Your cabin

With our cabins, we make room for your dreams!!!

After a day full of activities, encounters, and experiences, both on-board and ashore, the time finally comes to enjoy your cabin: a little oasis of peace that's all for you. Your cabins include:

- 1) **Included:** shower gel facility, towels & napkins, tv-lcd screens, hair dryer, charging point, water glasses.
- 2) **Not Included:** No iron, No dental kit, No kettle (exception Costa Victoria, Serena, Fortuna, Atlantica), mini bar is chargeable, water bottles in the cabin are chargeable, shaving kit.
- 3) **Cabin sizes differ depending on ship/ cabin category & occupancy:** Inside- 11m2-16m2, Ocean View- 13m2-18m2, Balcony- 18m2-21m2, Suites- 21m2-65m2. Please enquire for the exact details according to itinerary & ship.

Dining experience (Indian & Jain meals are also available, on request)

When you travel with us, you'll enjoy an enhanced dining experience.

Italy has always been known for its extraordinary cuisine. For Italians like ourselves, cuisine and culture are one and the same. **Indian & Jain meals are also available, on request.**

- 1) **Breakfast:** Continental & Hot Breakfast
- 2) **Late risers:** Continental
- 3) **Lunch:** Sit down & Hot Buffet
- 4) **High tea:** Cookies & Desserts
- 5) **Dinner:** Sit down only (Hot Buffet options are available on Costa neoClassica & Costa Victoria)

Please refer to the Costa Diario Di Bordo (Costa Newsletter), for restaurant timings.

On-board activities

The spectacles to be enjoyed on Costa cruises are not limited to the splendid seascapes alone. Have a great time, we'll do the rest.

A Costa cruise is a great occasion to try new things like language courses, cooking demonstrations, or dance lessons, all accompanied by our skilled professional instructors, who know how to get even the most reluctant guests involved, and will be sure to bring a smile to every new experience that you decide to take part in.

- 1) **Day time activities:** language courses, dance lessons, napkin & towel making classes, cooking demonstrations, group fitness classes, games by the pool deck, treasure hunts and many more to keep you entertained on a cruising day or if you choose to skip an excursion & stay back on the ship.
- 2) **Fitness:** Fully Equipped Gym & or go for a scenic jog on the decks overlooking the sea. A sports court and ping pong tables (on certain ships).
- 3) **Night time activities:** The fun really gets going after sunset. From live music, theatre shows, themed parties, ballroom dancing and discos by night. Guests can sit back and enjoy live music of various genres performed by talented artists (including jazz, pop, and rock), prepare themselves for an elegant evening, dress up for a 1970s theme party, let loose at the poolside until dawn for the Notte Bianca ("Party 'til Dawn") or Notte in Maschera ("Masquerade") events, or even become stars for a night at the Costa Talent Show. Those who just want to relax, on the other hand, can sit back in

comfort to enjoy a chat with old friends and new acquaintances at any one of the ship's various bars, cafés or lounges, where our courteous staff will be sure to cater to our every need.

Programmes for children and teens

Family Club: Climb on board with the whole crew!

Once on-board, the Squok (Kid's club) club mascots will immediately begin helping your children find their way around and make new friends.

- 1) **From treasure hunt**, to preparing **costumes** for themed evenings, **fun fair & face painting**, **fancy dress** parades, **karaoke**, **quizzes**, **talent shows**.
- 2) In order to render them more engaging, the **Clubs** have been divided into age groups: **Mini**, for ages 3 to 6; **Maxi**, for ages 7 to 11; **Teen Junior**, for ages 12 to 14; and **Teen**, for ages 15 to 17.
- 3) You can also choose to take part in **on-shore excursions** designed specifically for the whole family, or else can decide to leave your children on-board to enjoy themselves at the Squok club.
- 4) There is also a **baby sitting** facility for parents from 11:30pm-1:30 am.

Costa Mobile App

Be connected with anyone on-board the ship.

Guests can download & register to our Costa Mobile App, on their android or iphone devices, prior embarking the ship. The App, allows guests to chat & call anyone on-board free of cost, using the network of the ship.

Available Extras

There are few items that are not already incorporated into the price of the cruise basically consist of the products and services available for purchase on-board:

- 1) Beverages, excursions, telephone calls, internet, hair salon, spa, laundry, medical services, photographers, newspapers, purchases made at on-board shops, medications, Club Restaurants, Samsara Restaurants, the Pizzerias and the Teppanyaki restaurant, video games, the Casino, on-demand movies on the interactive TV in the cabin, Grand Prix Simulators, and other attractions only available on certain ships (4D Cinema, Star Laser, etc.).
- 2) A daily service charge will be debited from the Guests' cruise accounts for all the hotel services provided on-board (these are the same as gratuities/ service charge, which if paid prior cruise, will not be charged). This amount must be paid at the end of the cruise, based on the number of days effectively spent on-board.